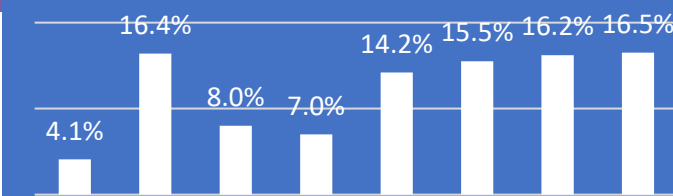


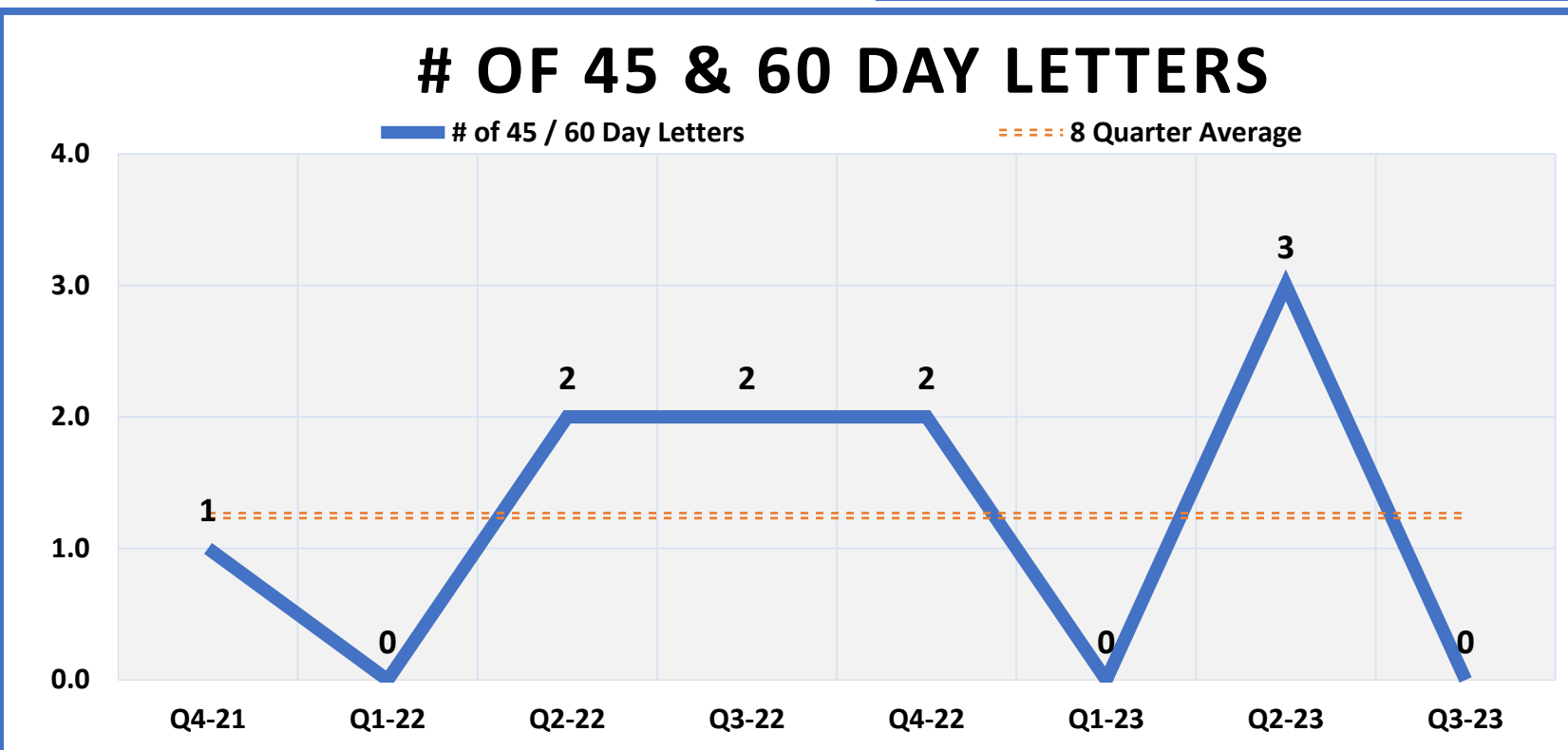
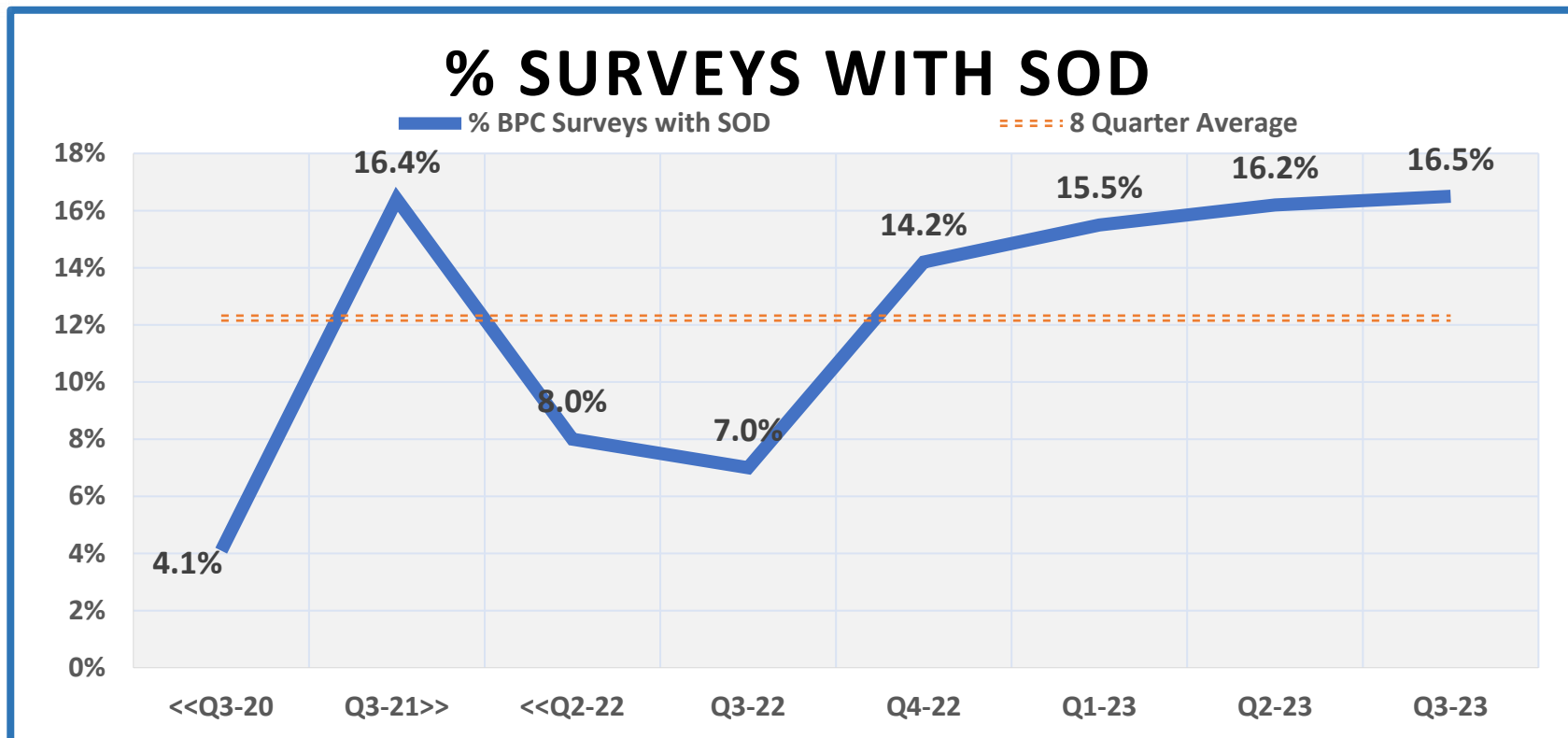


Quality – Detailed Metrics

Surveys with SOD*



16.5%
Arc NY



Notes & Insights:

% Surveys with SOD

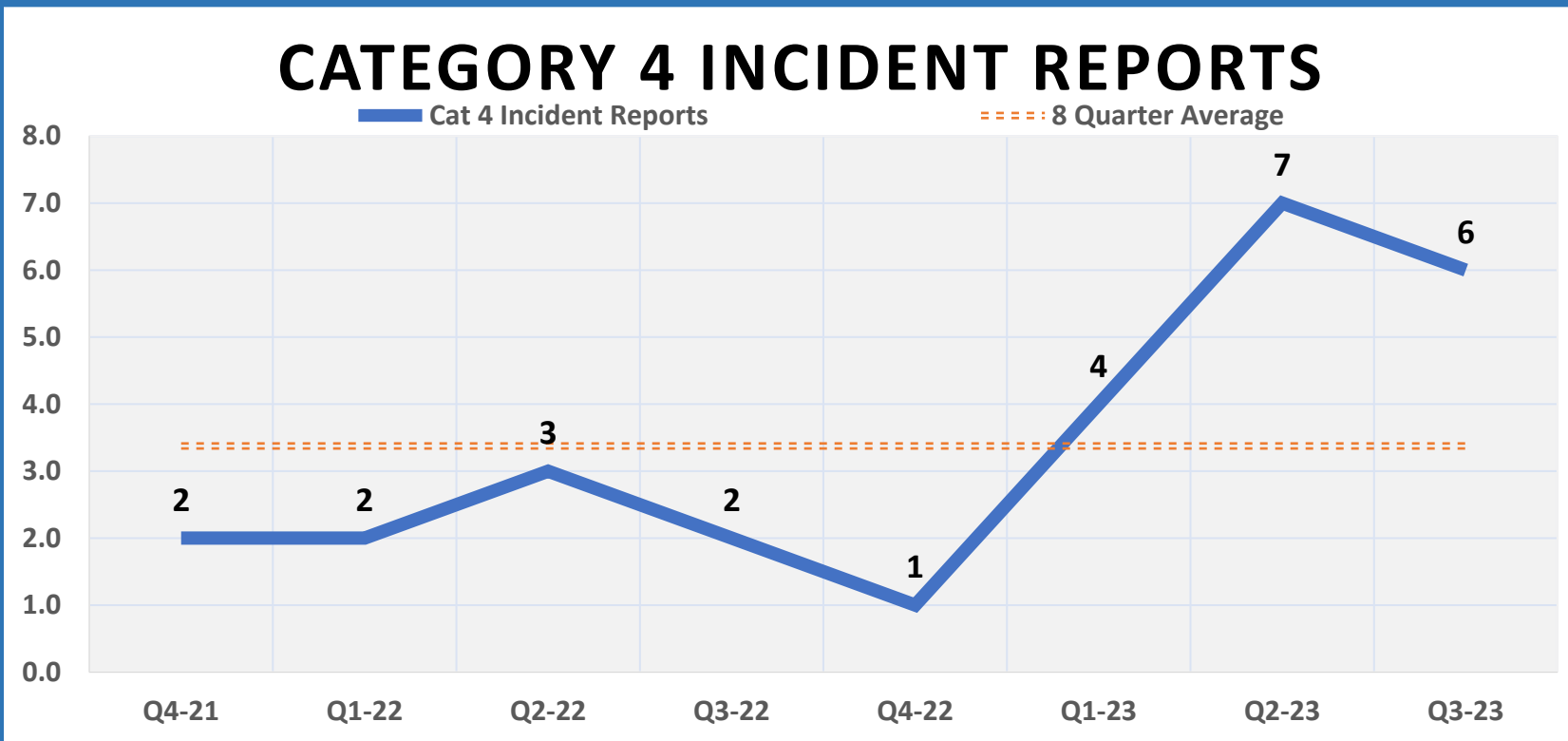
OPWDD is conducting surveys with a focus on compliance with the HCBS Settings Rule, resulting in an automatic receipt of an SOD as non-compliance with this rule previously resulted in Exit Conference Forms.

Of 45- & 60-Day Letters (adverse actions)

Of the 273 OPWDD surveys experienced in Q3 we received no 45- or 60-Day Letters

Category 4 Incident Reports

Of the total category 4 findings statewide from Jan to Sept 2023 (114), we received 15 category 4 substantiations (15%), representing a very small amount of the total.



Goals: Under review and will be presented in future Dashboards

Hyperlinks (Ctrl-Click):



[Quality Metrics Dashboard](#)



[Goals Analysis](#)