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The IEC (Institute for Exceptional Care) 2023–24 Impact Report

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IEC

Institute for Exceptional Care

By Hoangmai (Mai) H. Pham

IEC (Institute for Exceptional Care) is a nonprofit committed to making healthcare better for people with intellectual and/or developmental disabilities (IDD) so they can live life to the fullest. IEC is a unique organization in bringing a combination of nationally recognized healthcare policy, insurance, and care delivery experience and lived experience of supporting loved ones with IDD. In four short years, IEC has nurtured deep relationships with the IDD community and built a reputation for effectively bringing together healthcare leaders, self-advocates, and care partners/givers to collaboratively make change.

“IEC has nurtured deep relationships with the IDD community and built a reputation for effectively

bringing together healthcare leaders, self-advocates, and care partners/givers.”

IEC focuses on changing how healthcare is *taught, delivered, and paid for*. Its projects drive culture change and training to better prepare the clinical workforce. It produces tools and best practices to improve models of care, and builds consensus on how to identify the IDD population and measure the health outcomes that matter most to the community to inform the design of coverage and payment approaches. Self-advocates and care partners/givers contribute to every IEC project, where they can influence healthcare decision-makers such as executives from federal and state agencies, insurance companies, clinical practices, research groups, and national bodies representing clinicians and clinical training programs.

IEC proudly partners with and promotes sister disability organizations such as PAOH (Parents & Advocates for Optimal Health), AADMD (The American Academy of Developmental Medicine & Dentistry), and DDNA (Developmental Disabilities Nurses Association).

CLICK HERE TO LEARN MORE ABOUT IEC'S PROJECTS IN ITS
COMPELLING 2023-24 IMPACT REPORT.

About the Author

Hoangmai (Mai) H. Pham is the President and CEO of IEC (Institute for Exceptional Care).

< Part 3 – Featured 2024 AADMD One Voice Posters

**Helen: The Journal of Human
Exceptionality**

HELEN believes and subscribes to a strict policy of using appropriate and respectful language and terms pertinent to the disability community. On occasion

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Editor
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archaic language for historical reference
and context. We also believe that
knowledge of the evolution of language
contributes to the further appreciation of
the disability rights movement.

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