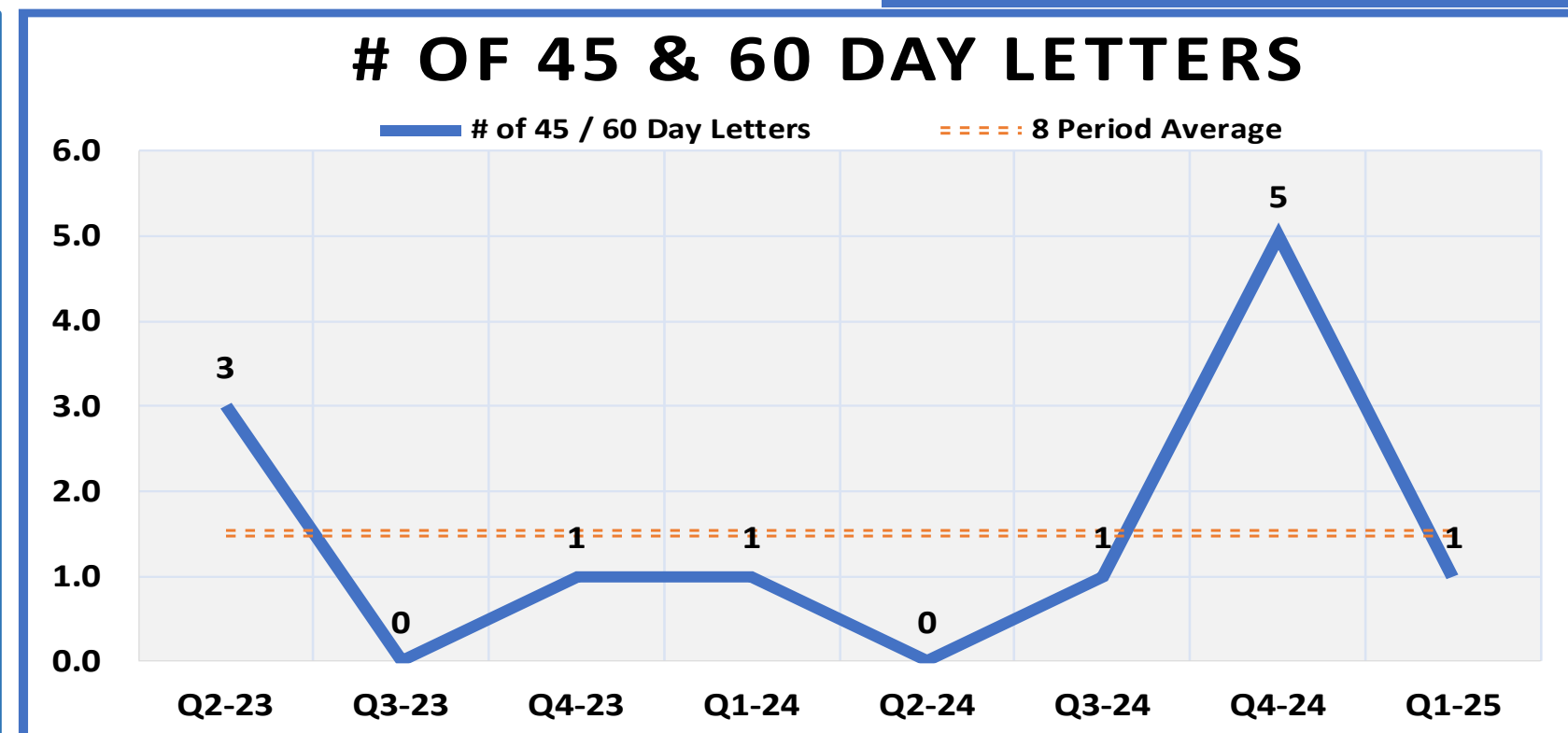
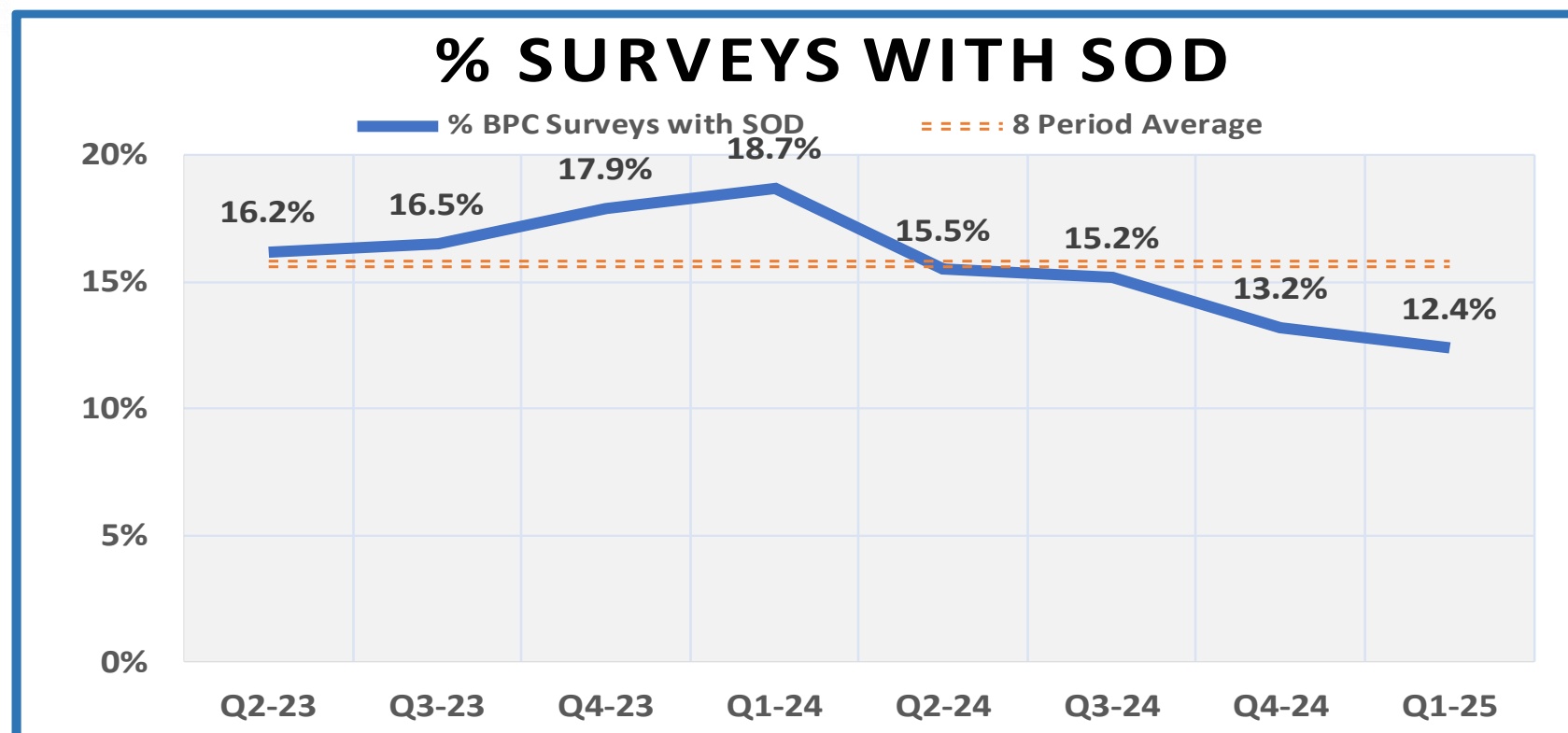
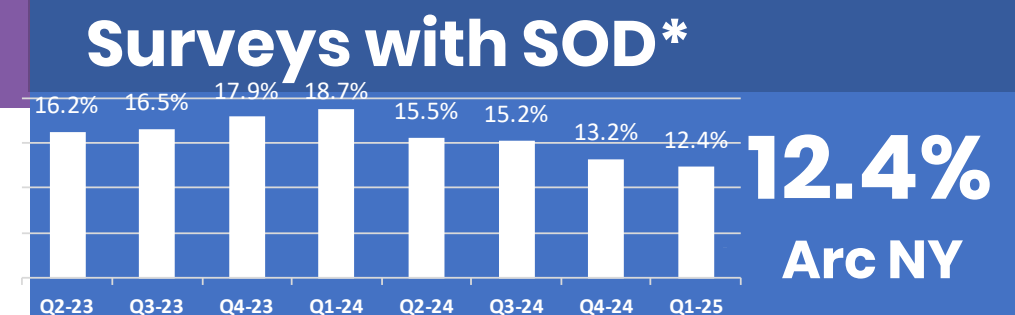




Quality – Detailed Metrics



Notes & Insights:

% BPC Surveys with SODs = 12.4%

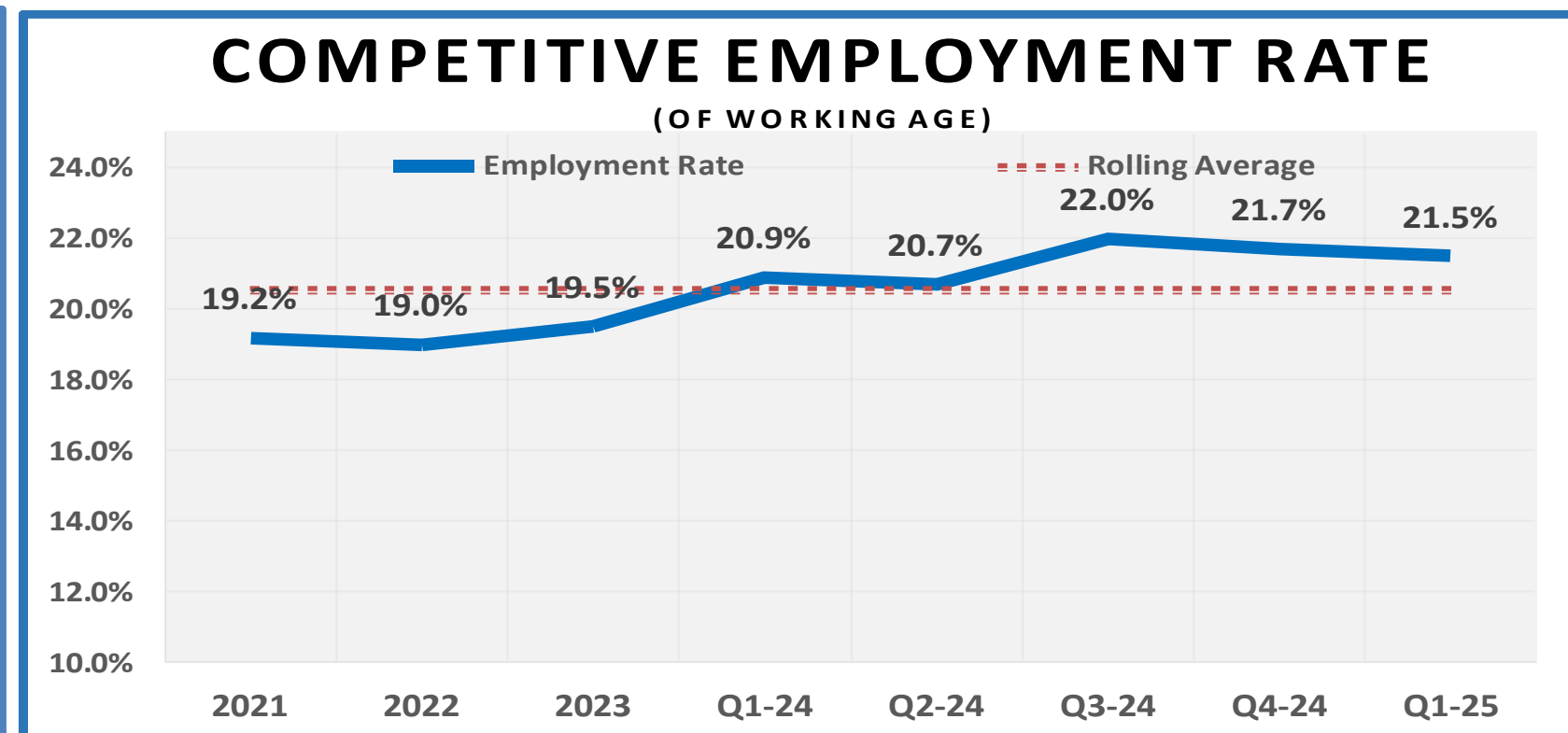
518 total BPC Surveys were completed in Q1 resulting in a total of 64 SODs.

of 45-& 60- Day Letters (adverse actions)= 1

Of the 518 OPWDD surveys experienced in Q1 we received (1) 45 Day Letters and (0) 60-Day Letters. This equates to 0.2% of total surveys resulting in the issuance of a 45/60 Day Letter.

% Competitive Employment = 21.6%

This % is specific to those supported who have been gainfully/competitively employed at some point during the specified reporting period regardless of the duration of that employment. Gainfully/competitively employed are those employed in jobs earning at least minimum wage. Competitive employment must be a result of services or supports provided by the Chapter. Examples of services or supports provided by the Chapter include Supported Employment (SEMP), Pathway to Employment, Pre-Vocational supports, Employment Training Program, ACCES VR Extended Services, etc..



Goals: Under review and will be presented in future Dashboards

Hyperlinks (Ctrl-Click):



[Quality Metrics Dashboard](#)



[Goals Analysis](#)