

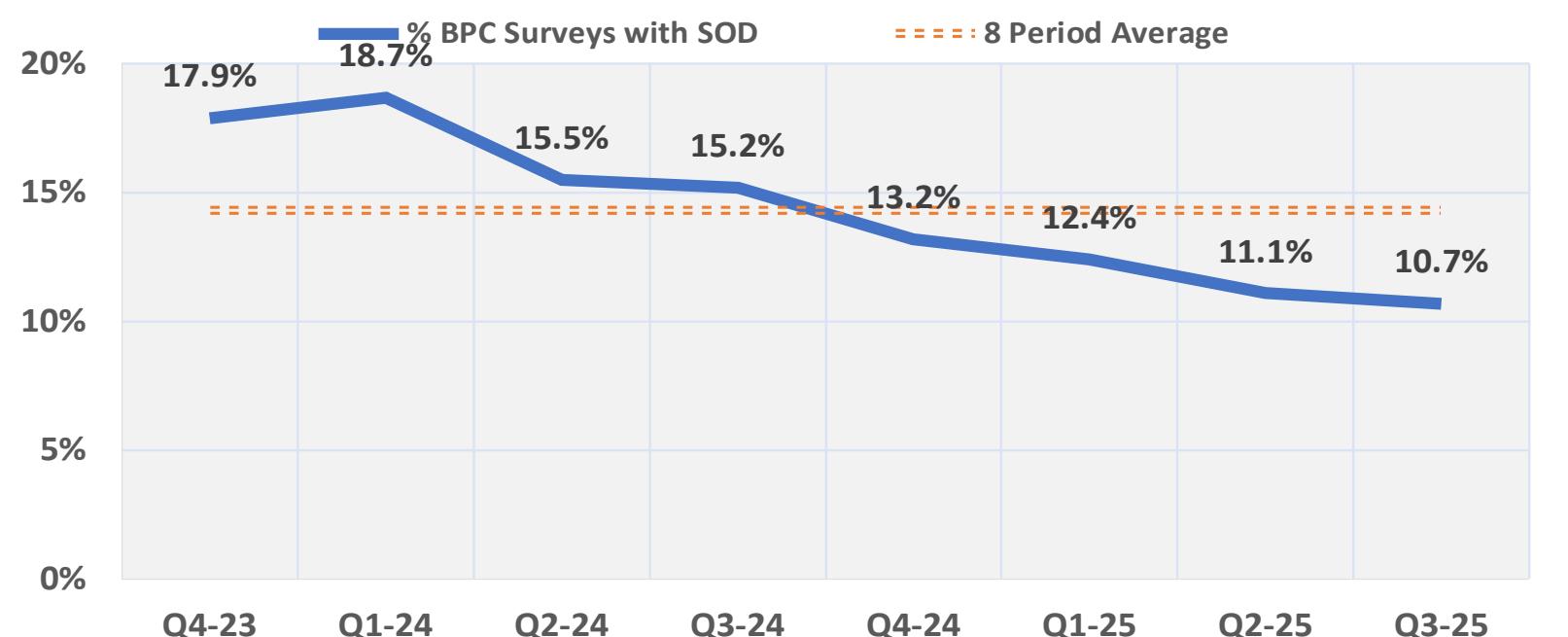
Quality –Detailed Metrics

Surveys with SOD*

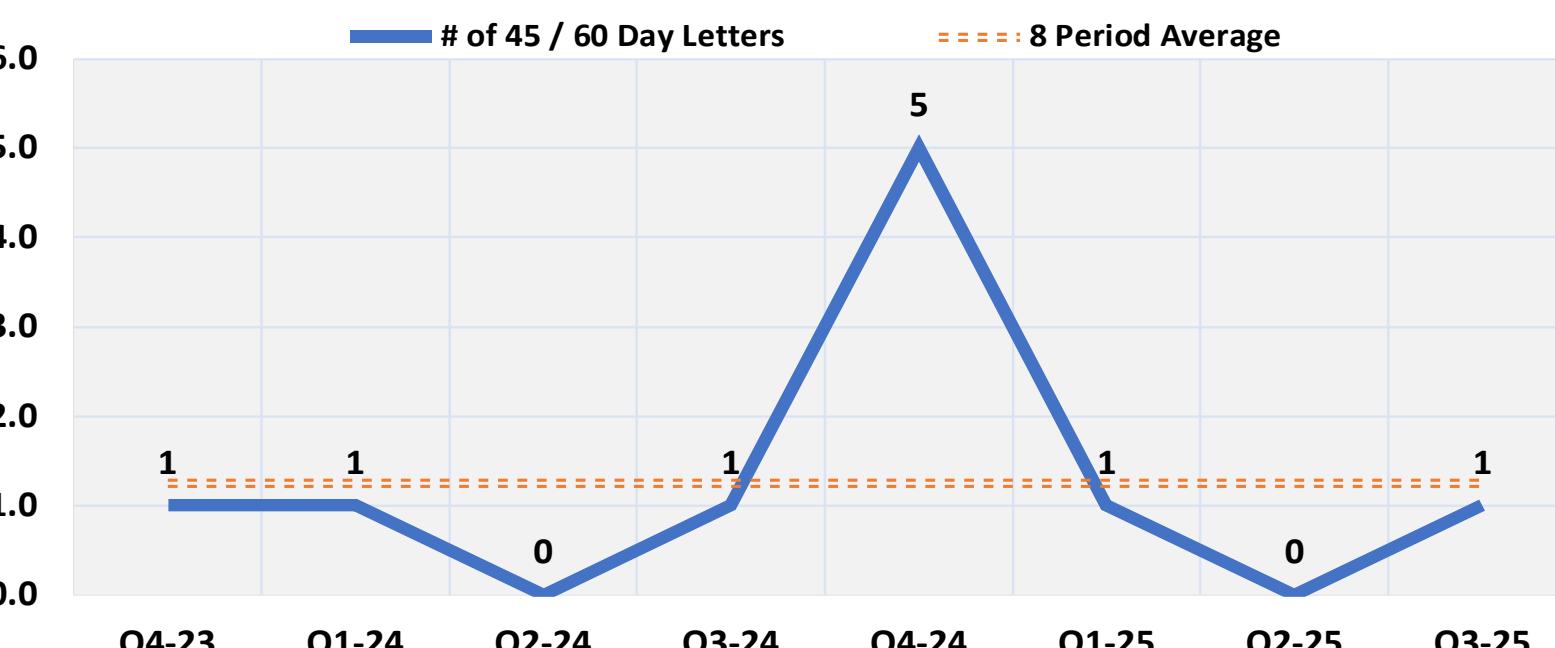


10.7%
Arc NY

% SURVEYS WITH SOD



OF 45 & 60 DAY LETTERS



Notes & Insights:

% BPC Surveys with SODs = 10.7%

363 total BPC Surveys were completed in Q3 resulting in a total of 39 SODs.

of Adverse actions (Non ICF/ ICF) = 1 Non ICF Adverse Action SOD

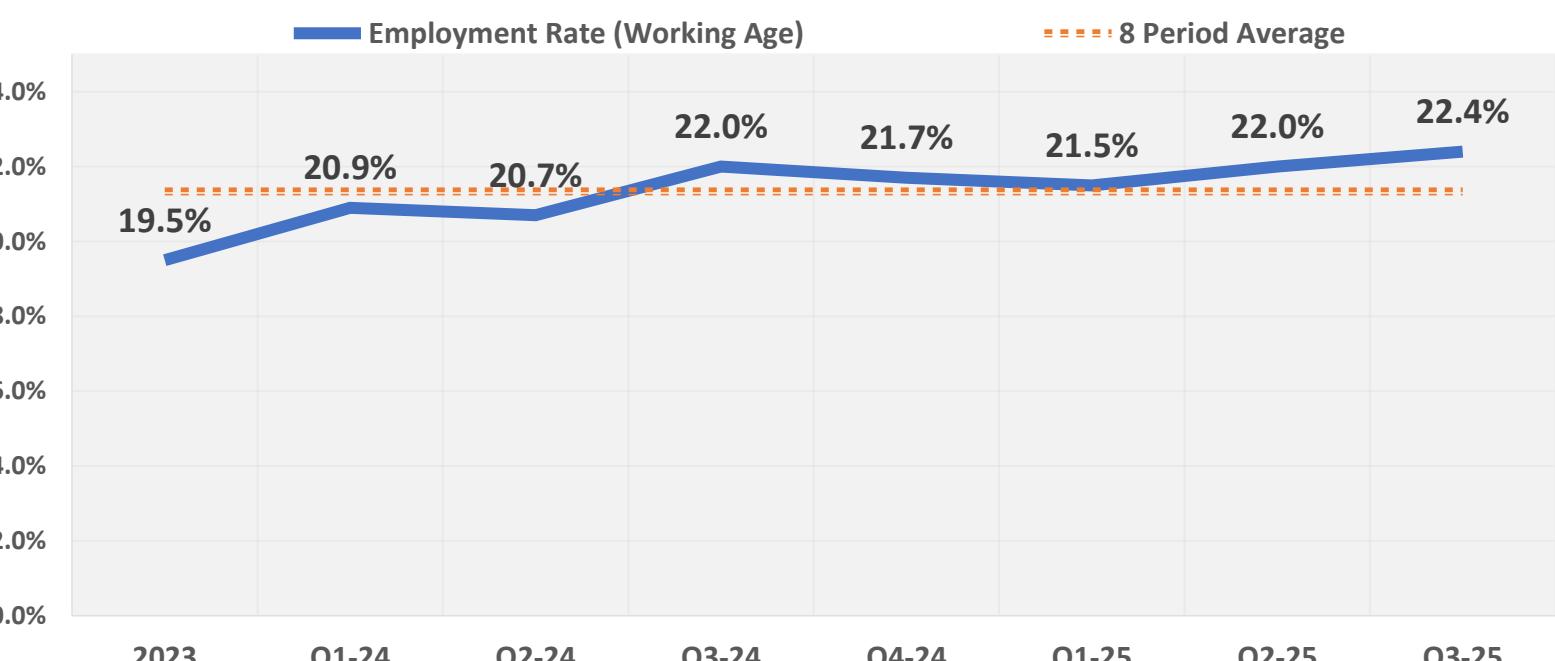
1 of the 363 OPWDD BPC surveys experienced in Q3 resulted in the issuance of an Adverse Action SOD.

0.28% of all surveys conducted during Q3 resulted in the issuance of an Adverse Action SOD.

% Competitive Employment = 22.4%

This % is specific to those supported who have been gainfully/competitively employed at some point during the specified reporting period regardless of the duration of that employment. Gainfully/competitively employed are those employed in jobs earning at least minimum wage. Competitive employment must be a result of services or supports provided by the Chapter. Examples of services or supports provided by the Chapter include Supported Employment (SEMP), Pathway to Employment, Pre-Vocational supports, Employment Training Program, ACCES VR Extended Services, etc..

COMPETITIVE EMPLOYMENT RATE



 Goals: Under review and will be presented in future Dashboards

Hyperlinks (Ctrl-Click):



Quality Metrics Dashboard



Goals Analysis