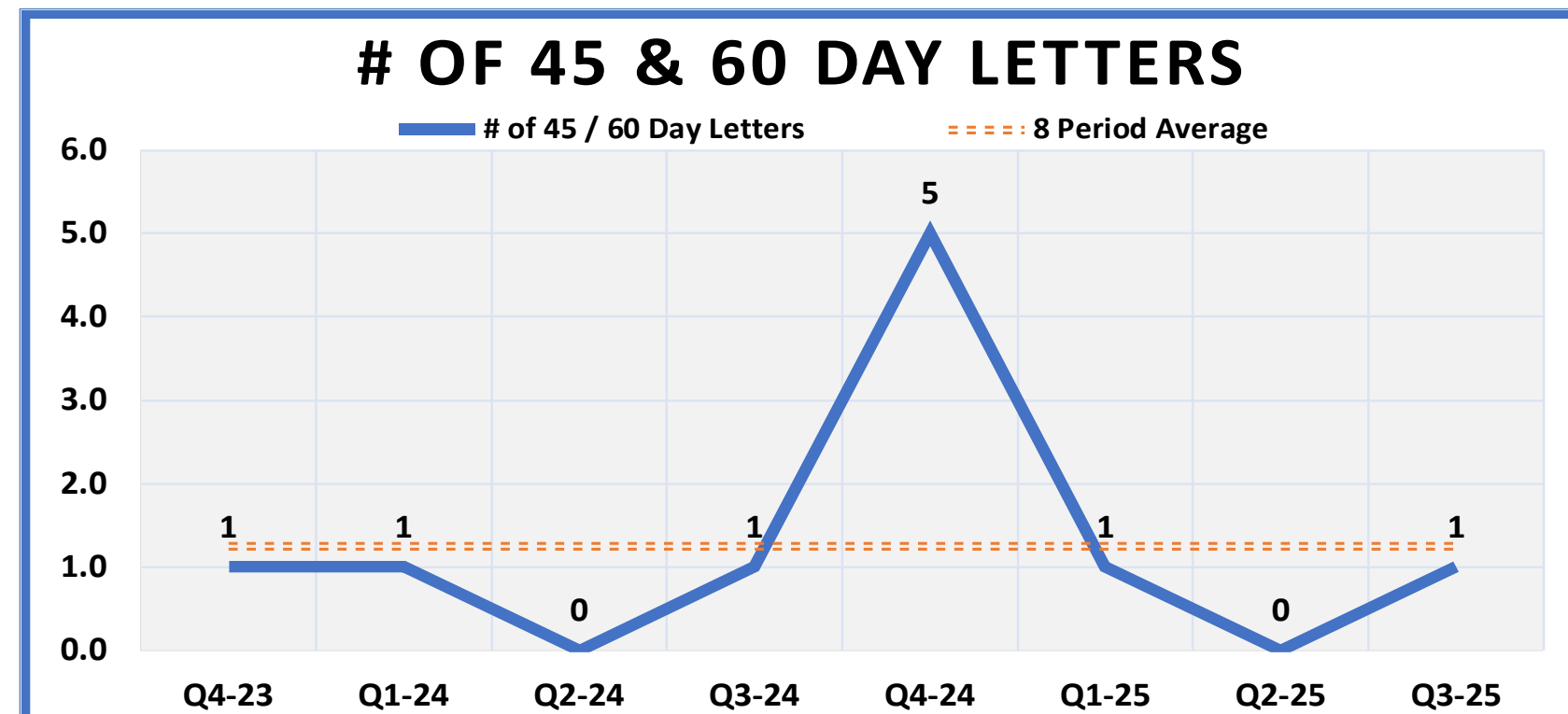
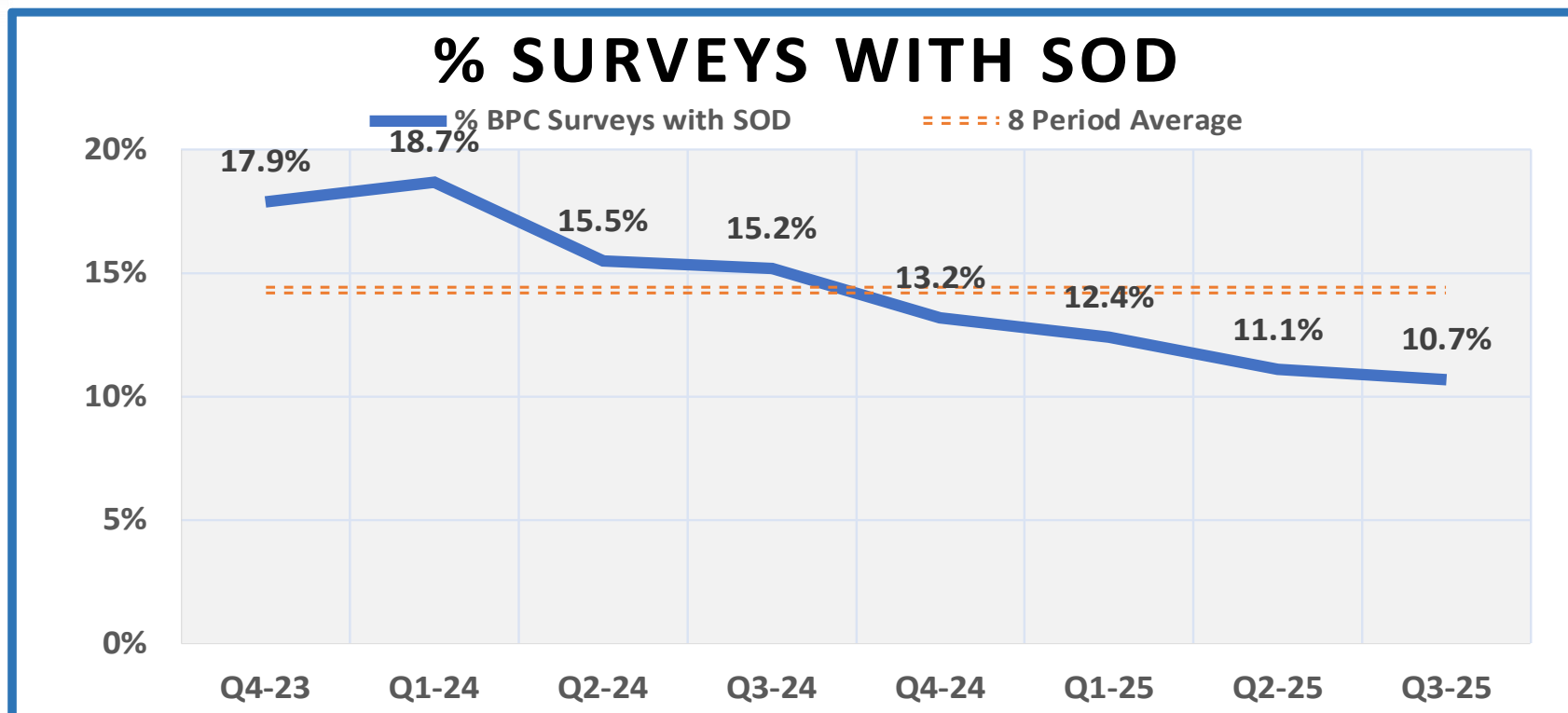
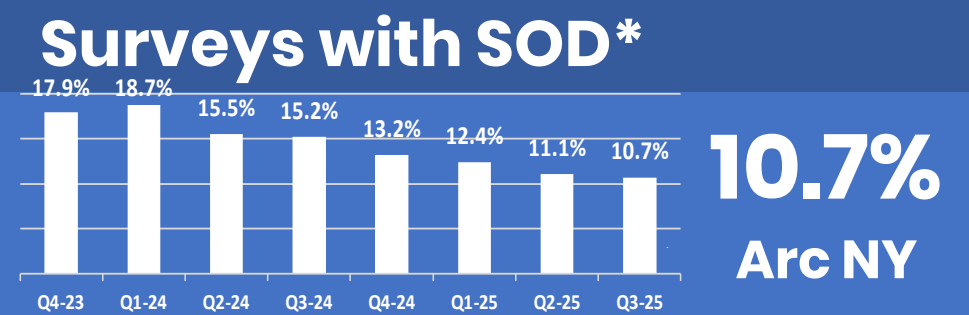




# Quality – Detailed Metrics



#### Notes & Insights:

**% BPC Surveys with SODs = 10.7%**

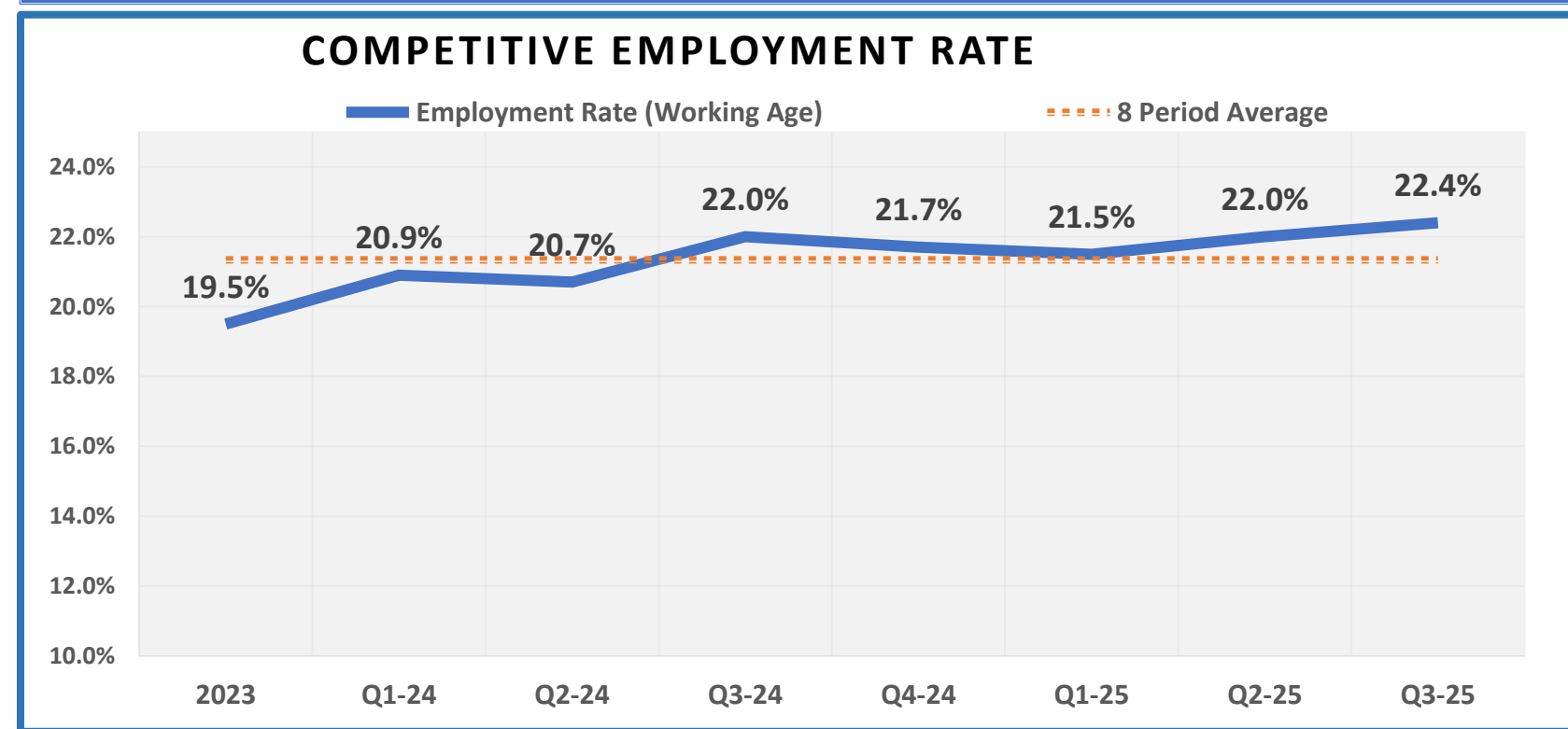
363 total BPC Surveys were completed in Q3 resulting in a total of 39 SODs.

**# of Adverse actions (Non ICF/ ICF) = 1 Non ICF Adverse Action SOD**

1 of the 363 OPWDD BPC surveys experienced in Q3 resulted in the issuance of an Adverse Action SOD. 0.28% of all surveys conducted during Q3 resulted in the issuance of an Adverse Action SOD.

**% Competitive Employment = 22.4%**

This % is specific to those supported who have been gainfully/competitively employed at some point during the specified reporting period regardless of the duration of that employment. Gainfully/competitively employed are those employed in jobs earning at least minimum wage. Competitive employment must be a result of services or supports provided by the Chapter. Examples of services or supports provided by the Chapter include Supported Employment (SEMP), Pathway to Employment, Pre-Vocational supports, Employment Training Program, ACCES VR Extended Services, etc..



**Goals:** Under review and will be presented in future Dashboards

**Hyperlinks** (Ctrl-Click):



[Quality Metrics Dashboard](#)



[Goals Analysis](#)