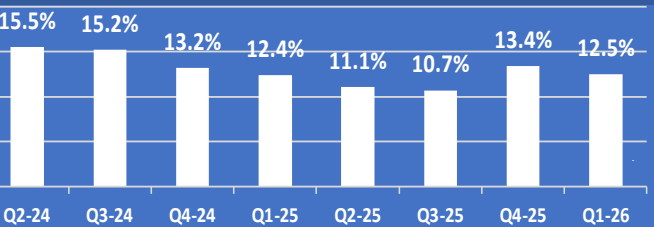




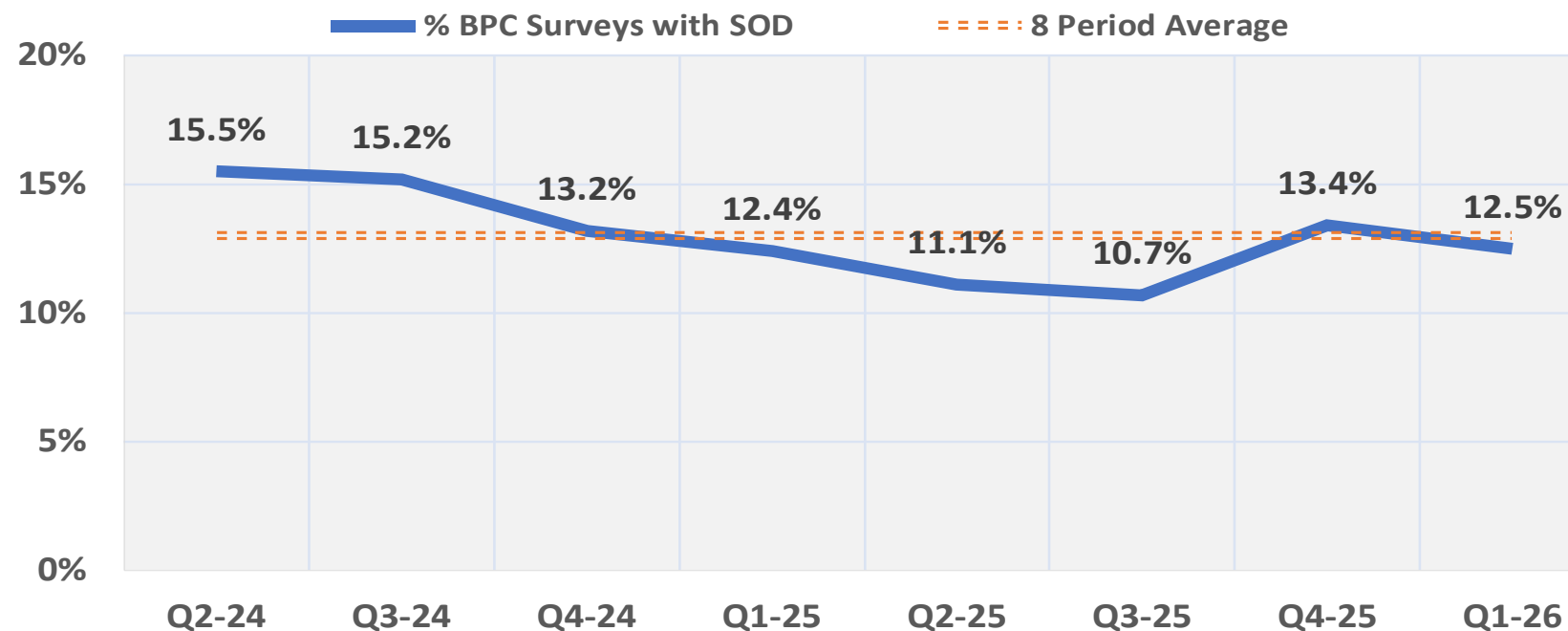
Quality –Detailed Metrics

Surveys with SOD*

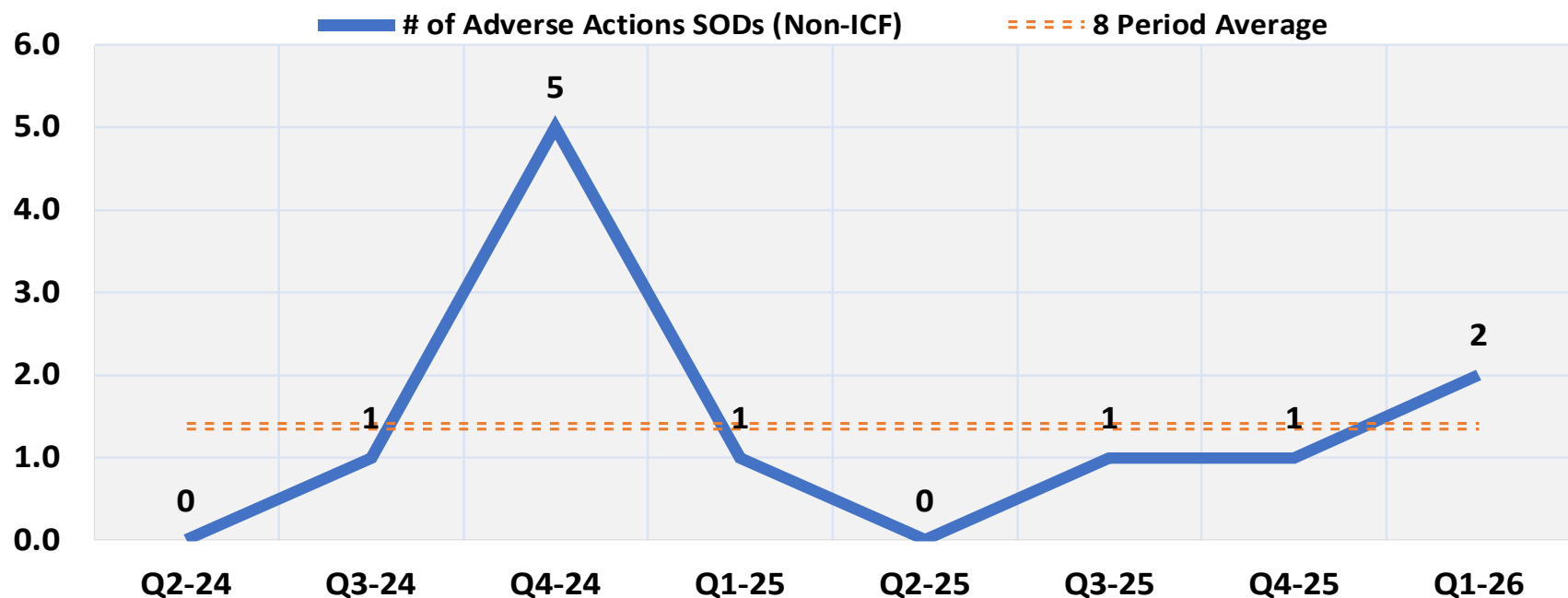


12.5%
Arc NY

% SURVEYS WITH SOD



OF ADVERSE ACTIONS SODS (NON-ICF)



Notes & Insights:

% BPC Surveys with SODs = 12.5%

481 total BPC Surveys were completed in Q1 resulting in a total of 60 SODs.

**The goal for this metric is to remain at least 20% less than the most recent published statewide average.*

The most recent published statewide average for SODs is 19.5%. This includes SOD data from 10/1/2024-9/30/2025.

Our goal is currently to remain at or below 15.6%.

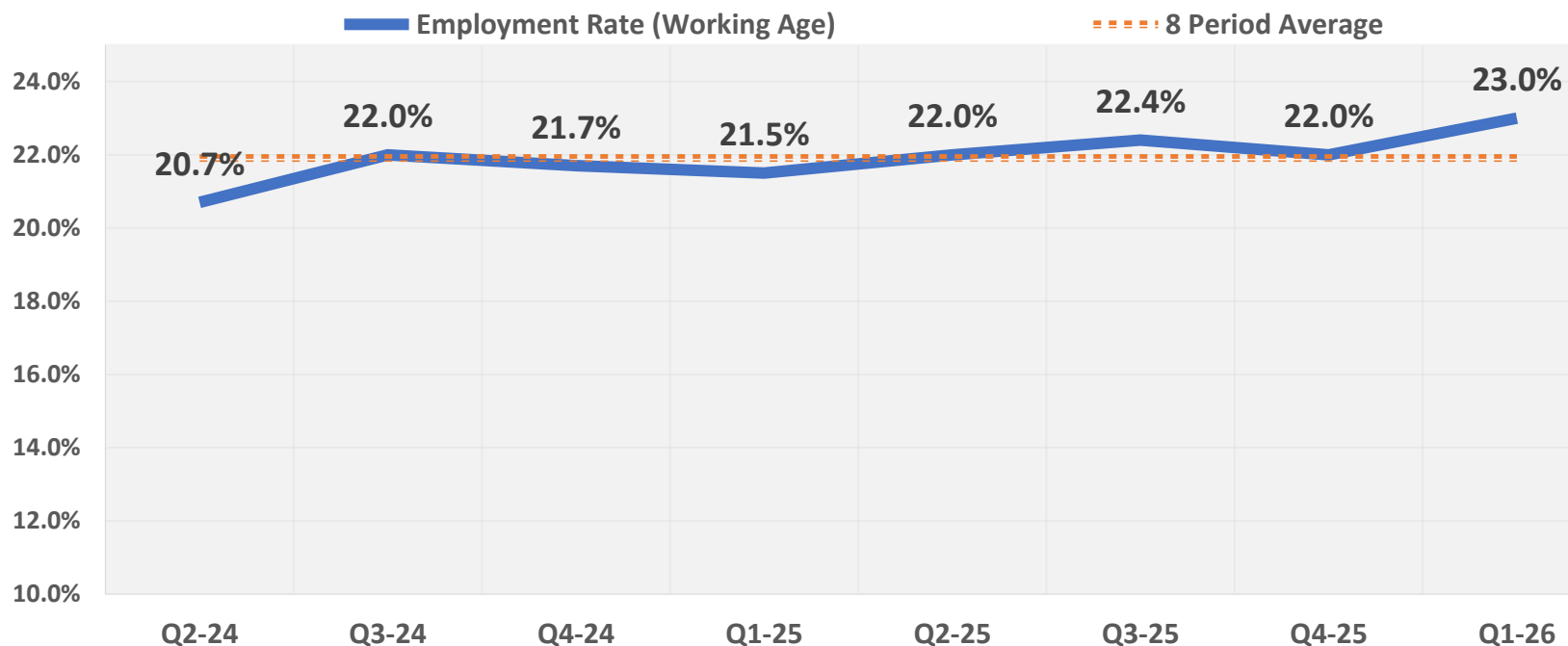
of Adverse actions (Non ICF/ ICF) = 2 Non ICF Adverse Action SOD

2 of the 481 OPWDD BPC surveys experienced in Q1 resulted in the issuance of an Adverse Action SOD. 0.41% of all surveys conducted during Q1 resulted in the issuance of an Adverse Action SOD.

% Competitive Employment = 23%

This % is specific to those supported who have been gainfully/competitively employed at some point during the specified reporting period regardless of the duration of that employment. Gainfully/competitively employed are those employed in jobs earning at least minimum wage. Competitive employment must be a result of services or supports provided by the Chapter. Examples of services or supports provided by the Chapter include Supported Employment (SEMP), Pathway to Employment, Pre-Vocational supports, Employment Training Program, ACCES VR Extended Services, , etc.

COMPETITIVE EMPLOYMENT RATE



Goals: Under review and will be presented in future Dashboards

Hyperlinks (Ctrl-Click):



[Quality Metrics Dashboard](#)



[Goals Analysis](#)